



IMPORTANT TRAVEL AGENT REMINDER

Canada, 09 August 2018

MISSING / INCORRECT TOUR CODE

Please be reminded that the applicable tour code must be input on all tickets issued in conjunction with a CX contract fare. If the tour code is either missing or incorrect, an Agent Debit Memo (ADM) will be raised to collect the applicable fare difference; in addition, a C\$50.00 administration fee will also be applied. This fee will be over & above the terms already outlined in the Agency Accounting Notification section of all CX sales agreements.

As usual, your cooperation in observing all terms & conditions of our sales agreements is greatly appreciated.

Cathay Pacific Airways Limited - Canada