

Waiver Code	Waiver Title	Description	Affected port	Evolution period		Original Ticket				New Ticket	
						Issue Date		Travel Date		Travel date	
				From	To	First	Last	First	Last	First	Last
1601-1608	COMP066	Special Ticketing Guideline for BOM heavy rainfall	BOM		11JUL18		09JUL18	10JUL18	11JUL18		17JUL18

Special Ticketing Guideline for heavy rainfall in Mumbai

Due to heavy rainfall in Mumbai, with immediate effect, rebooking and rerouting charges will be waived for all tickets issued worldwide (irrespective of fare type) on/before 09 July 2018 for travel with Cathay Pacific / Cathay Dragon confirmed booking arriving to and departing from Mumbai (BOM) between 10 July 2018 and 11 July 2018.

Details as follows:

1. Cathay Pacific / Cathay Dragon ticket stock

a. Cancellation and Refund

- No waiver on cancellation, and refund charges

b. Rebooking / Rerouting

Rebooking/ rerouting charges will be waived on conditions that

- Such requests are made on/before 11 July 2018 and before departure, for travel with Cathay Pacific/Cathay Dragon confirmed booking arriving to and departing from Mumbai (BOM) between 10 July 2018 and 11 July 2018. No-show passenger is not eligible for the waiver.
- revised (NEW) travel date must be on/before 17 July 2018 and subject to flight availability. In which case, the ticket expiry date will be adjusted accordingly
- the newly rebooked sector must observe and conform to the conditions of the respective fare rule, e.g. blackout dates, flight application, weekend/weekday travel, stopover charges and applicable seasonalities by collecting additional/refunding difference (if any) as appropriate.
- Reissuance charges will only be waived due to the expiry of the original ticket
- Rerouting to/from/via any Cathay Pacific / Cathay Dragon online destination and subject to flight availability and fare/tax difference.

Note : For flight that has been cancelled and/or confirmed to be cancelled, please handle as involuntary changes.

c. Endorsement

Condition of the respective fare rules applies.

Note : For flight that has been cancelled and/or confirmed to be cancelled, please handle as involuntary changes.

d. Group/YIT

Please refers to local sales office.

2. For oneWorld carriers tickets

The latest version of oneWorld customer disruption management applies.

3. Other carriers tickets

Passenger Air Tarff general condition applies.

4.FFP Tickets

Please refer to the related special guidelines under cathaypacific.com travel advisories or Asia Miles latest news section or contact the Marco Polo Club at (852) 27475500/ Asia Mile Service Centre (852) 27473838.