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## IMPORTANT TRAVEL AGENT UPDATE

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14 September 2018  
Canada

Dear Travel Partner:

### Change of WS booking/ticketing class on domestic Canada sectors

Please note that for ticket issuance from 20 September 2018 onwards, the booking classes on WS flights will be updated.

Effective 15 Sep, WS will generate ASC (Advice Schedule) messages on any affected PNR. For PNRs that include both WS and CX sectors, please follow the reservation and ticketing procedures as outlined below:

#### Reservation Handling Procedure

WS will perform a schedule change and will update the fare class, replacing the old class of services with the new class of service.

WS 112	D	01NOV 1 YVRYYC	UN1	0600 0823	← old booking class
WS 112	K	01NOV 1 YVRYYC	TK1	0600 0823	← new booking class

Action required: Reconcile the PNR by cancelling the old segment in the PNR and accepting the new flight booking class.

WS 112	K	01NOV 1 YVRYYC	HK1	0600 0823
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#### Ticketing Handling Procedure

Unticketed	No further action required
Ticketed	Process an even exchange to the ticket: 1. To reflect the new fare classes 2. Add 'WS SKCH' followed by original endorsements in endorsement field.

Thank you for your attention and continued support.

***Cathay Pacific Airways***

***Revenue Management - Canada***