



IMPORTANT TRAVEL AGENT UPDATE

Canada, 28 October 2009

CX/KA support to Sabre Subscribers

Please be informed that CX/KA **sales and reservation offices** will no longer have access to the Sabre system effective 30th October 2009. You will still be able to make CX/KA bookings, see inventory, auto quote the fare etc. on Sabre but our sales and reservation offices will not be able to access the Sabre system to assist with any queries. Please contact your Sabre helpdesk for any support required on reservations or ticketing.

For fare quotation request please email to : YVR#fare@cathaypacific.com

To facilitate your request please include the following:

- 1) A copy or image of the SABRE PNR or passenger name/sector/flight number/date that the fare quote is required.
- 2) Additional information that may affect the calculation. Example: a) The original ticket number (if the quote is for rerouting). b) Fare contract number .

Thank you for your attention.

Cathay Pacific Airways

Pricing Canada