



CATHAY PACIFIC

Cathay Pacific Airways

August 26, 2011
Holders of Cathay Pacific Airways Tickets
Dear Sir/Madam:

SUBJECT: SPECIAL TICKETING GUIDELINE FOR HURRICANE IRENE IN US

QUALIFICATIONS

- Passengers who hold a confirmed ticket purchased on or before Aug. 26, 2011
- For travel Aug. 26, 2011 through Aug. 29, 2011, inclusive
- To, through, or from New York JFK International Airport
- On CX830, CX831, CX840, CX841, CX845, CX846, CX888, CX889

WAIVER

- Passengers meeting all qualifications above may rebook or reroute their travel once without charge in advance of their currently scheduled flight

STIPULATIONS

- Revised travel date must be on or before Sept. 30, 2011
- Rerouting through Los Angeles (LAX), San Francisco (SFO), Vancouver (YVR)*, or Chicago (ORD)** is subject to availability
- Rebooked sectors must observe and conform to the conditions of the original fare rule (e.g. blackout dates, flight application, weekend/weekday travel, stopover charges, and applicable seasonalities)

EXCEPTIONS

- No waiver of cancellation fees
- No waiver for no show passengers

WHAT TO DO

- If you bought your ticket directly from Cathay Pacific Airways in person or via the airline's Web site, please contact Cathay Pacific directly at
 - o Canada ... 1.800.268.6868
 - o United States ... 1.800.233.2742
- If you bought your ticket from a travel agent or third party Web site, please contact them directly for assistance

* Passengers must possess valid travel documents for Canada
** Chicago service begins Sept. 1, 2011

