

Electronic Ticket Important Note

NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. See also notices headed "Special Contract", "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations."

CONDITIONS OF CONTRACT

1. As used in this contract "ticket" means this passenger ticket and baggage check, or this Transaction Record or Itinerary/Receipt, if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the Transaction Record or Itinerary/Receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "WARSAW CONVENTION" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable. "MONTREAL CONVENTION" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28th May 1999.

2. Carriage hereunder is subject to the rules and limitations relating to liability established by either of the Warsaw Convention or the Montreal Convention unless such carriage is not "International Carriage" as defined by either Convention.

3. To the extent not in conflict with the foregoing, carriage and other services performed by each carrier are subject to: (I) provisions contained in this ticket; (II) applicable tariffs; (III) carriers' conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.

4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.

5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, employees and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, employees and representatives.
7. Checked baggage will be delivered to the bearer of the baggage check. In case of damage to baggage moving in international transportation complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within 7 days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid. Carrier will honour flight/electronic coupons only in sequence from place of departure shown on the ticket.
9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
10. Passenger shall be solely responsible for complying with all Government travel requirements and shall present exit, entry and other required documents. Passenger shall arrive at airport by the time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
11. No agent, employee or representative of carrier has authority to alter, modify or waive any provision of this contract.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of origin are advised that the provisions of the Warsaw Convention or the Montreal Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination. However, by a special agreement with certain other carriers, Cathay Pacific Airways Limited ("Cathay Pacific") has agreed that with respect to carriage performed by it only, the applicable liability limit for death or bodily injury under the Convention has been waived by Cathay Pacific. In addition,

Cathay Pacific has waived the defence available under Article 20 of the Convention up to the sum of 100,000 SDRs. Please refer to Cathay Pacific's General Conditions of Carriage For Passengers And Baggage for a complete text of all provisions applicable.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under the Convention or by such special agreement. For further information, please consult your airline or insurance company representative.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For many international journeys (including domestic portions of international journeys) the Warsaw Convention may apply with liability limits of approximately US\$9.07 per pound (US\$20.00 per kilo) for checked baggage and US\$400.00 per passenger for unchecked baggage. In some cases, where the Montreal Convention applies to your journey, the applicable liability limit is 1,000 special drawing rights (approximately US\$1,375) for checked and unchecked baggage. For travel wholly between U.S. points, Federal rules require any limit on an airline's baggage liability to be at least US\$2,800.00 per passenger. Excess valuation may be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.

NOTICE REGARDING CHARGES, SURCHARGES, FEES AND TAXES

The price of this ticket may include charges, surcharges, taxes and fees ("Charges"). The Charges may be imposed by the carriers, airport operator, government authorities or other third parties. The Charges which may represent a significant portion of the cost of air travel are either included in the fare, or shown separately in the >>TAX/FEE/CHARGE<< box(es) of this ticket. You may also be required to pay Charges not already collected."

SPECIAL CONTRACT

CATHAY PACIFIC AIRWAYS LIMITED agrees that in respect of all carriage by air (whether pursuant to the Convention or otherwise) performed on a Cathay Pacific Airways Limited service, the limit of liability for each passenger death, injury or other bodily injury shall be the appropriate currency equivalent of 100,000 Special Drawing Rights (approximately U.S. Dollars 143,000) exclusive of legal costs. For details of this special Contract see General Conditions of Carriage for Passengers And Baggage of Cathay Pacific Airways Limited.

NO RECONFIRMATION - There is no need to reconfirm your flight when travelling with us. However, if you fail to fly on a booked flight and you do not notify us, all onward and connecting bookings will be cancelled. In some countries, No-show-charge may also be collected. Please cancel your reservations if you do not intend to fly. Reconfirmation may still be required with other airlines.

NO-SHOW Passengers - On most major airlines, including Cathay Pacific, a proportion of passengers who have booked seats do not present themselves for their flight. These passengers are known as no-shows. Their number varies from route to route, but may be substantial.

If you have a booking on one of our flights but know that you are not going to be able to travel on that flight, please let us know as early as possible. Knowing that you are not going to use your reservation, we can then offer the seat to another customer who otherwise would be unable to travel. Remember that one day you may be the passenger needing a reservation on an already fully booked flight.

OVERBOOKING - In order to minimise the effect of no-shows and to enable seats to be used by passengers who otherwise would not be able to travel on their chosen flight, Cathay Pacific and most major airlines may overbook services. By careful monitoring and control we do our utmost to match the number of available seats to the number of passengers that we expect will appear for the flight.

Whilst Cathay Pacific makes every effort to provide seats for which confirmed reservations have been made, no absolute guarantee of seat availability is denoted by the expression reservations, bookings, status OK and the timings attached to them. Cathay Pacific operates compensation schemes for passengers with confirmed reservations who are unjustifiably denied carriage because of non-availability of seats and details of these schemes are available upon request.

If you have any questions about our overbooking or denied boarding compensation policy, please write to Manager Customer Relations, Customer Relations Department, Cathay Pacific Airways, Hong Kong.

CHECK-IN TIME - The time shown on the flight coupon is the departure time of the aircraft. Passengers should allow sufficient time to complete all the formalities and it is recommended that passengers should arrive at the airport, at the latest, one and a half hours before departure time. Cathay Pacific check-in counters normally close 40 minutes prior to the scheduled departure time, however, closing time may vary slightly at some airports. Passengers arriving after this time may not be accepted for travel and no responsibilities will be accepted in such cases. Kindly check with your local Cathay Pacific Office.

BOARDING TIME - Passengers are reminded to arrive at the boarding gate at least 20 minutes before departure. Passengers arriving after this time may not be accepted for travel and no responsibilities will be accepted in such cases.

CARRIER - Cathay Pacific Airways Ltd is the actual carrier only when CX is entered in the Carrier column of the ticket. Any other abbreviation in that box denotes another carrier. Details are available on request.

TICKET COUPON SEQUENCE - Tickets shall be honoured only in sequence as shown on the ticket and such ticket coupon(s) shall not be accepted for carriage, exchange or refund, unless accompanied by the passenger coupon.

APPLICABLE FARE - The fare paid on the ticket shall be the fare for the flight(s) in effect on the date of commencement of the carriage covered by the first coupon of the ticket in accordance with the applicable fare type relevant to the Reservation Booking Designator.

TRAVEL DOCUMENTS - It is the responsibility of passengers to ensure that their travel documents are valid and that they hold all necessary visas and medical certificates for entry into their destination. Carrier reserves the right to refuse carriage if passenger fails to comply with such requirements. Carrier will not be liable for any loss or expenses incurred by the passenger as a result of passenger being refused entry into their destination.

CHECKED BAGGAGE ALLOWANCE - Except for passengers whose itinerary involves a point in the North, or Central or South American countries, the free baggage allowance on scheduled international flights of Cathay Pacific Airways is as follows:

First Class: 40 kg. (88 lb.)

Business Class: 30 kg. (66 lb.)

Economy Class: 20 kg. (44 lb.)

Infants: Infants paying 10% of the applicable airfare are entitled to 10 kg. (22 lb.) plus one fully collapsible stroller/pushchair.

The following allowances apply to passengers whose itinerary involves a point in the North, or Central or South American countries:

All Classes: Two bags (pieces) each of which must not exceed 158 cm. (62 in) in size (length plus height plus width) and 32 kg. (70 lb) in weight.

Infants: Infants paying only 10% of the applicable air fare are entitled to one bag (piece) which must not exceed 115 cm. (45 in) in size (length plus height plus width) and 32 kg. (70 lb) in weight plus one fully collapsible stroller/pushchair.

No single piece of baggage can weigh more than 32 kg. (70 lb.)

CABIN BAGGAGE ALLOWANCE - Passengers (except infants) have free cabin baggage allowances based on the class in which they are travelling or their Marco Polo Club (MPO) membership status. If you are travelling in two classes on one journey, you will be entitled to the greater allowance for the whole journey.

First Class Passengers AND Invitation and Diamond MPO members travelling in all Classes

In addition to one cabin bag or backpack with overall dimensions (including wheels, handles and side pockets) not larger than 56 x 36 x 23 cm (22 x 14 x 9 in), you may also carry one garment bag with maximum 20 cm (8 in) thick when folded in half or one soft bag that is no more than 20 cm (8 in) in thickness. The (combined) weight of the above-mentioned bag(s) plus all duty-free items should not exceed 15 kg (33 lb). However, if you are carrying only one bag, the upper weight limit for the bag is 15 kg (33 lb).

Business Class Passengers AND Gold and Silver MPO Members travelling in Economy Class

In addition to one cabin bag or backpack with overall dimensions (including wheels, handles and side pockets) not larger than 56 x 36 x 23 cm (22 x 14 x 9 in), you may also

carry one garment bag with maximum 20 cm (8 in) thick when folded in half or one soft bag that is no more than 20 cm (8 in) in thickness. The (combined) weight of the above-mentioned bag(s) plus all duty-free items should not exceed 10 kg (22 lb). However, if you are carrying only one bag, the upper weight limit for the bag is 10 kg (22 lb).

Economy Class Passengers

One cabin bag or backpack with overall dimensions (including wheels, handles and side pockets) not larger than 56 x 36 x 23 cm (22 x 14 x 9 in). The total weight of the cabin bag or backpack plus all duty-free items should not exceed 7 kg (15 lb).

Free Items

In addition to your allowances, you may also carry onboard the following items free:

- An overcoat or shawl
- A small handbag
- A briefcase, no more than 4 kg (9 lb) in weight
- A notebook or laptop computer (including case and accessories), no more than 4 kg (9 lb) in weight
- A small camera or a pair of binoculars
- An umbrella or walking stick or crutches
- A "forward facing" infant car safety seat for ticketed child (aged between 6 months and 3 years) or infant bassinet or cot (that can fit on fold down shelves and can be properly secured)
- Infant food and nappies (for consumption in flight)
- An infant collapsible pushchair (if cabin stowage is available)

Note: Baby buggies and adult wheelchairs must be checked-in as hold baggage.

The above allowances are subject to the discretion of Cathay Pacific.

VALUABLES - The carrier is not liable for loss of, damage to or delay in the delivery of fragile or perishable items, keys, artwork, cameras, money, jewellery, precious metals, silverware, medicines, drug, dangerous goods, commercial goods, odd-sized articles, negotiable papers, securities, or other valuables, business documents, passports and other identification documents, or samples, which are included in your Checked Baggage.

SECURITY CHECKS - Security checks are carried out at most airports. In these checks, local authorities will confiscate items of potential danger to the aircraft or its passengers e.g. your pocket knife, scissors, any bladed or sharp items etc. On Cathay Pacific, if these items are handed over to us by the authorities, they will be kept at the intercepted airports for seven (7) days for your collection, after which, they will be disposed of. They will not be forwarded to your destination or delivered to you. To avoid possible inconvenience, we suggest that you pack such items in your checked baggage.

EXCESS BAGGAGE CHARGE

Any baggage in excess of the above mentioned free articles and the checked baggage allowance mentioned herein will be charged. Except for passengers whose itinerary involves a point in North, or Central or South American countries, the charge per kg. of

excess baggage is equivalent to 1.5% of the highest normal direct adult one way economy class fare from most countries. More details are available at Cathay Pacific offices or at travel agencies. For passengers whose itinerary involves a point in North, Central or South American countries, excess baggage will be charged at rates depending on the routing travelled. More details are available at Cathay Pacific offices or at travel agencies.

DANGEROUS GOODS

For safety and security reasons, dangerous goods, such as those listed below, must not be carried in passenger's baggage (checked or unchecked):

- attaché briefcases with installed alarm devices; or incorporative lithium batteries and /or pyrotechnic material;
- explosives, munitions, fireworks and flares;
- compressed gases (flammable, non-flammable or poisonous) such as butane, propane, aqualung cylinders, lighter fuels or refills, aerosols;
- flammable liquids such as paints, thinner, adhesives;
- flammable solids such as "strike anywhere matches" and articles which are easily ignited;
- oxidizing substances such as bleaching powder and peroxides;
- poisons such as arsenic, cyanides, insecticides, weedkillers;
- radioactive materials;
- corrosive materials such as mercury (which may be contained in thermometers or blood pressure gauges), acids, alkalis and wet cell batteries;
- knives (including hunting knives, swords), scissors and any other sharp objects (e.g. ice-pick) considered illegal by local law;
- any other substances which during air transport present a danger not covered above, such as magnetised, offensive or irritating material.

Notwithstanding the above, medicines and toiletries in limited quantities which are necessary or appropriate for the passenger during the journey, such as hair sprays, perfumes and medicines containing alcohol, may be carried. Further information is available on request.

ELECTRONIC DEVICES

For safety reasons, we may forbid or limit operation aboard the aircraft of electronic equipment, including, but not limited to, cellular telephones, laptop computers, portable recorders, portable radios, CD players, electronic games, laser products, or transmitting devices including remote or radio controlled toys and walkie-talkies. Operation of hearing aids and heart pacemakers is permitted.

If you fail to comply with the above, we reserve the right to retain such electronic devices until the termination of your flight or until such other time as we consider appropriate.

TRAVEL HEALTH INFORMATION

A number of medical studies indicate that there may be an association between prolonged immobility when travelling and the formation of blood clots in the legs (DVT). Although this is not a frequent occurrence, there are certain inherited and lifestyle factors which may increase the chance of this happening. You can refer to our website

cathaypacific.com, prior to travelling and in our inflight magazine and health videos, whilst on board. If you have any concerns about this issue you should consult your doctor before travelling.