



# CATHAY PACIFIC

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## IMPORTANT TRAVEL AGENT UPDATE

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Canada, 25 November 2009

**Cathay Pacific offers passengers the option to secure seats  
with additional legroom**

Dear Travel Partners:

Cathay Pacific Airways and Dragonair will be offering passengers the option to secure seats with extra-legroom in the Economy Class cabin for a fee. The Extra-legroom seats are located in the emergency exit rows and will be available to all passengers who fulfill the safety requirements.

The charges will be as follows:

- 1) From 01December 2009, customers will be able to secure an Extra-legroom Seat on long-haul flights by paying US\$100 or equivalent per sector and from 01January 2010, passengers will be able to secure an Extra-legroom Seat on short-haul flights by paying US\$25 or equivalent per sector.
- 2) The Extra-legroom seat charge will apply to all CX & KA destinations except:
  - For China destinations, the charge applies on BJS/PVG/CAN sectors only.
  - The charge does not apply on DAC/KTM sectors
- 3) The Extra-legroom seats are reserved only for ticketed passengers with a confirmed booking and must be paid for by credit card immediately through CX/KA reservations department.
- 4) The Extra-legroom seats must be requested through CX reservations at least 24 hours before departure and are subject to availability.
- 5) There is no refund for voluntary flight changes and the original amount paid is not transferable for the Extra legroom charge on another flight.
- 6) Members of Cathay Pacific's Marco Polo Club Silver tier and above are exempted and will continue to enjoy the service free of charge. The seats will be allocated on a first-come-first-served basis.

Please do not hesitate to contact Cathay Pacific Airways reservations at 1-800-268-6868 if you have any questions.

Cathay Pacific Airways

Sales Canada.